

Senior Customer Support Manager

Hays • Western Suburbs Melbourne VIC



Base pay

\$100,000 - \$120,000



Work type

Full time



Contract type

Permanent

Skills

MANAGEMENT

CUSTOMER SUPPORT

BUSINESS MANAGEMENT

TRADING

Full job description

Your new company

Your new company is a well-established international investment holding company grossing over 50 billion dollars a year. Due to their growth within Australia, they are now seeking a Senior Customer Support Manager to join and develop their Ethanol and Trading Business.

Your new role

This position is the Senior Customer Support Manager in the Ethanol & Trading business. Reporting to the Business Manager it is responsible for the development of strategies and best practice solutions to meet the order fulfilment and delivery performance goals for the current and future customer base of the business.

What you'll need to succeed

- A degree or equivalent experience in Business Management, Logistics Management or Supply Chain. Experience required minimum 5 years in similar Customer Support Management roles
- Role-specific professional competencies
- Contract negotiation and management
- Auditing skills
- SAP experience especially in RCTI, MRP and master data configuration
- Knowledge and experience in Stock Management Best practice.

Job details



Date posted

20 Apr 2022



Expired On

21 Jul 2022



Category

Customer Service & Call Centre



Occupation

Management & Supervisory



Base pay

\$100,000 - \$120,000



Contract type

Permanent



Work type

Full time



Job mode

Standard business hours



Career level

EXPERIENCED NON-MANAGER



Work Authorisation

AUSTRALIAN CITIZEN / PERMANENT RESIDENT

- Working Knowledge of import and export business processes.

What you'll get in return

- Have unlimited career opportunities
- Receive an attractive salary
- Manage your own team while receiving support
- Easy access location in Yarraville

What you need to do now

If you're interested in this role, click 'apply now' to forward an up-to-date copy of your CV, to Kelly.Daines@hays.com.au

LHS 297508 #2640810